

# WILLIAM FOSTER

## IT ANALYST

### PERSONAL PROFILE

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An ambitious, accomplished and dedicated IT Analyst who has an intense interest and keen enthusiasm for software and technology.

### CONTACT

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345 Maddison Street,  
Indigo Valley, San  
Diego, California



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843-571-0971



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### EDUCATION

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University of Pennsylvania  
Masters in Information  
Technology, 2013

### SKILLS

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- Exceptional communication and networking skills
- A logical approach to problem solving.
- Software: Adobe Acrobat, Photoshop, Microsoft Office
- Web Development Languages: Java, JavaScript, Python, C++, HTML

### WORK EXPERIENCE

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#### **Top Solutions, Assistant Systems Engineer**

JUN 2013 - JAN 2016

- Maintained and organized plenty office files
- Analyzed internal process and provided input on intelligent solutions to improve proficiency.
- Guided employees on installation and use of new software

#### **AMZ Golden Apple, IT Analyst**

JUN 2016 - JUN 2019

- Workied on REST based web services
- Created PostgreSQL queries, executed stored procedures, developed & tested database to recover profits by at least 40%
- Technical support for resolution of customer IT problems, incidents, issues, requests and queries.